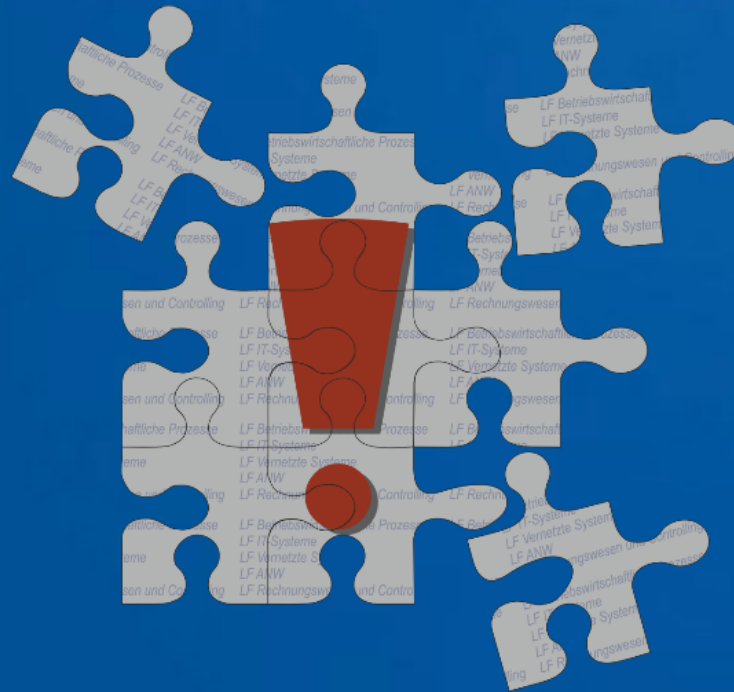
[illegible]

1. 2010年11月1日，某企业购入一台设备，入账价值为100,000元，预计使用寿命为5年，预计净残值为5,000元。采用直线法计提折旧。2011年12月31日，该设备的公允价值为85,000元。

4. Which of the following is **not** a component of the risk management process? (10 points)

- Identify risks and assess their potential impact on the project.
- Develop risk response strategies to avoid, transfer, or accept risks.
- Monitor risks and implement risk response strategies.
- Report risks to the project sponsor.

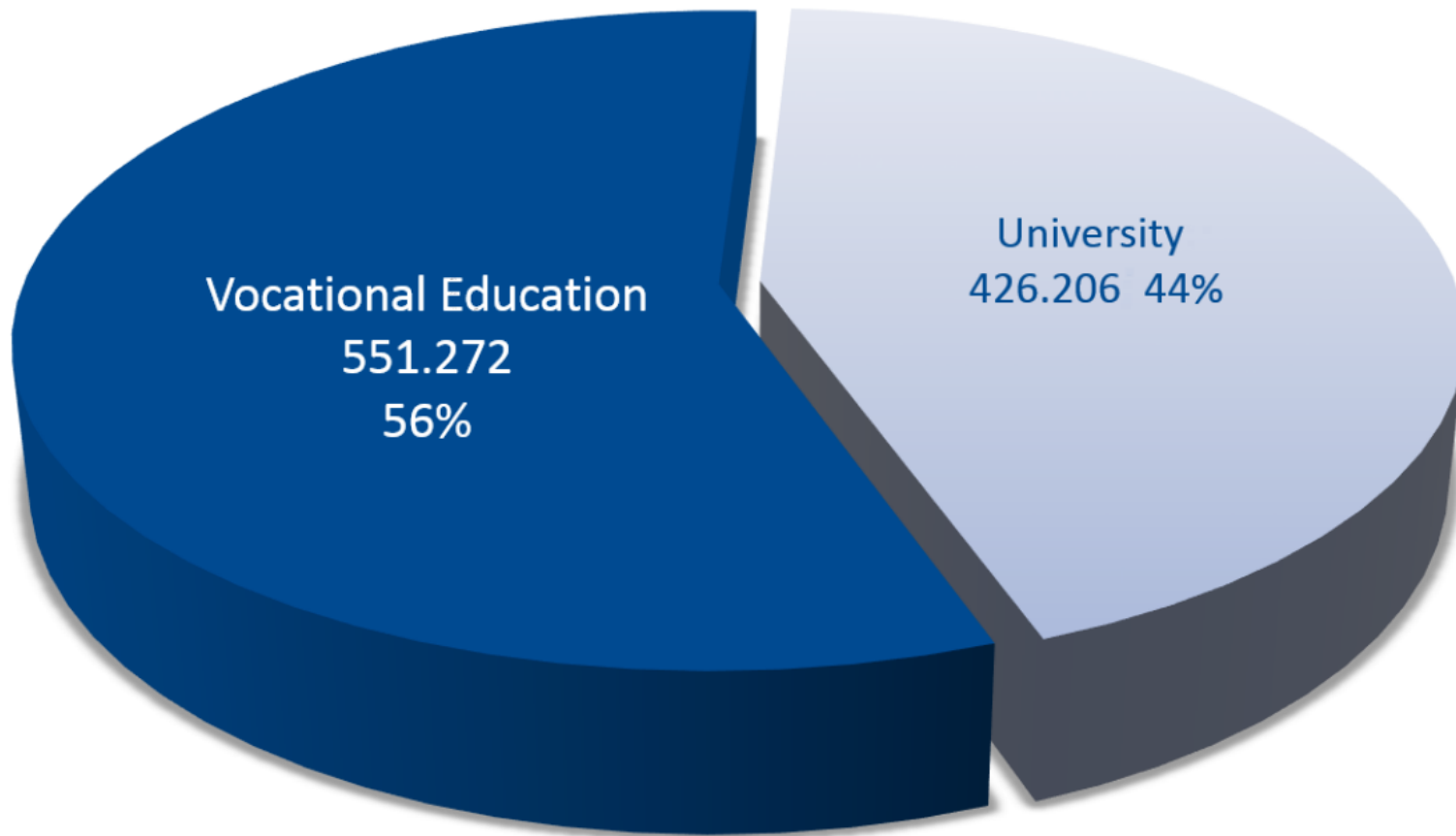
# Arguments for Contextual Teaching with Learning Fields in Vocational IT Schools – Results of an Interview Study among IT and CS Training Companies



# Simone Opel and Torsten Brinda

Didactics of Informatics - University of Duisburg-Essen

# ***Students' Ways after Graduation from School***



# Germany's Vocational School System

Full-time vocational schools

2 – 3 years,

Final examination approved by the state

E.g. technical assistant for IT/CS

“Duale Berufsausbildung” (dual vocational education and training):

Part-time vocational school and training at a company

- 2 – 3.5 years, final examination by the chamber of industry and commerce
- Different models of school attendance
- Apprentices are employees of their training companies
- Cooperation between training company and vocational school
  - Regular meetings between all partners of learning venue cooperation
  - Training companies get information about school grades of their apprentices
- Aim of apprenticeship:  
Connection between theoretical knowledge and individual working experience

Final examination approved by the  
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## Curricula of vocational IT and CS education demand:

- Open teaching methods
- Interdisciplinary collaborative teaching and learning
- Activity-oriented lessons
- Contextualised teaching

## Consequence:

- Aims are described as competencies students should gain
- Curriculum consists of “learning fields” – “Lernfelder” instead of different subjects

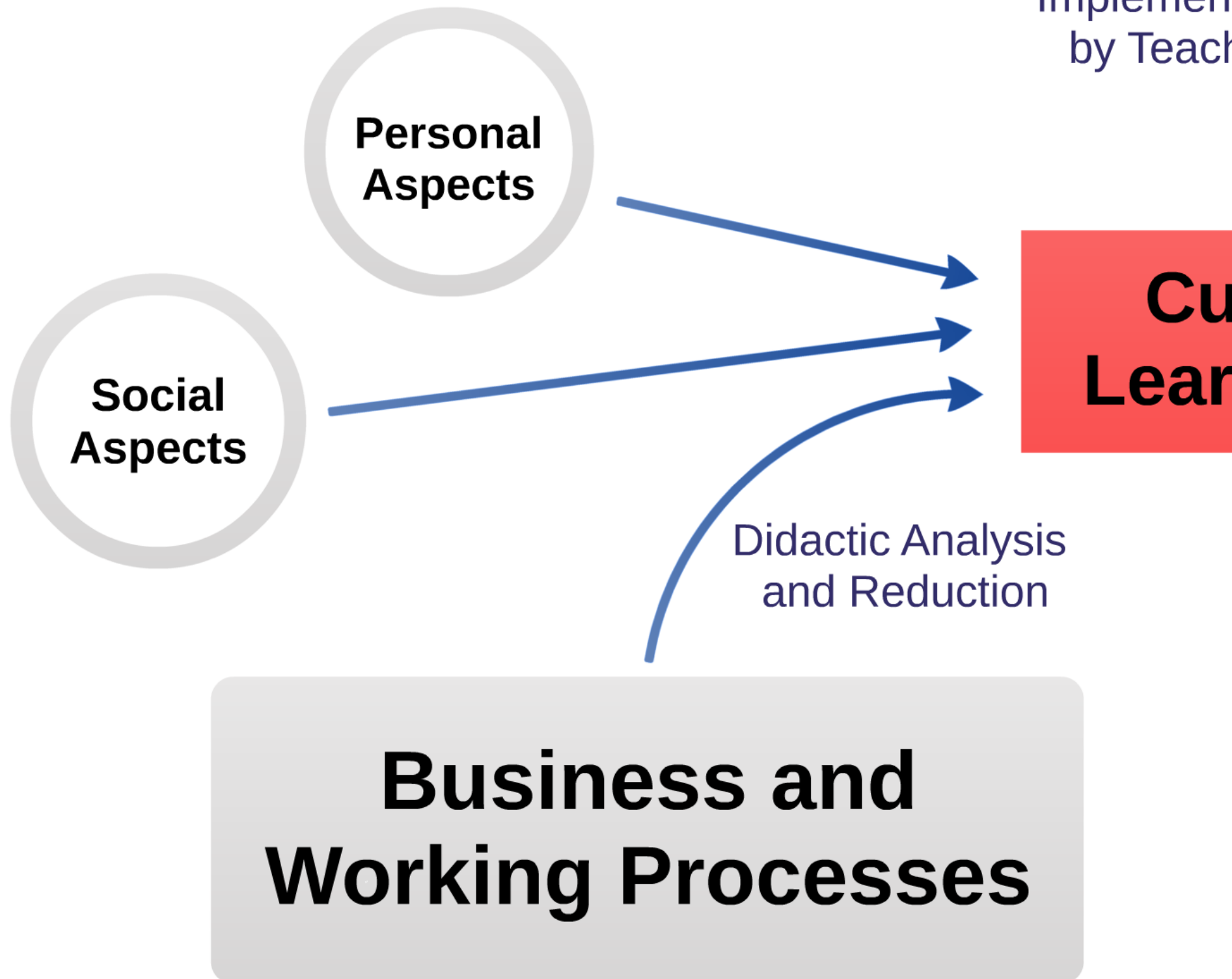
“Learning fields are topical units, which contain didactically reduced business and working processes. They define several competencies the students should gain.” [KMK]







# **Business and Working Processes**

Implement  
by Teach





# **Curriculum: Learning Fields**

ysis  
on

## ***Learning field***

*(first year, 60 lessons)*

### ***Application development and programming***

#### ***Aims:***

The students are capable to analyse, design, implement and programme complex application systems. They design didactically reduced applications methodically and appropriately. They reflect on their approach and provide aspects of quality assurance. They apply methods of software development and implement applications based on known algorithms and data structures by using software development tools. They are enabled to reflect their strategies.

#### ***Content:***

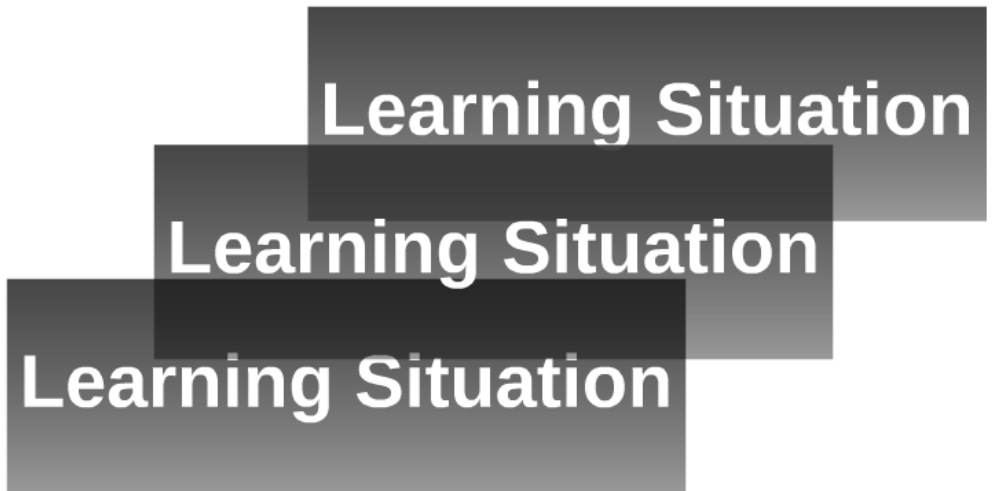
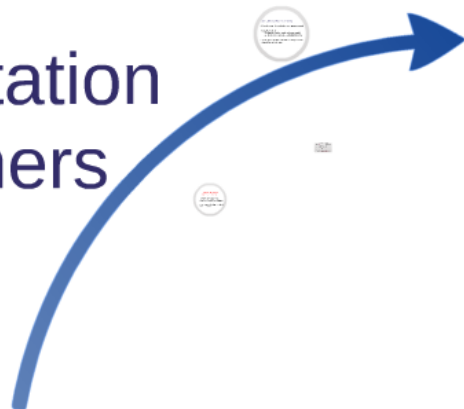
##### *Development of application systems*

- Model of project management
- Development strategies and action models for software engineering
- Methods and procedures of quality assurance
- Methods of actual analysis of business processes and IT systems
- Methods and tools for developing solution concepts and documentation

##### *Methods of programme development*

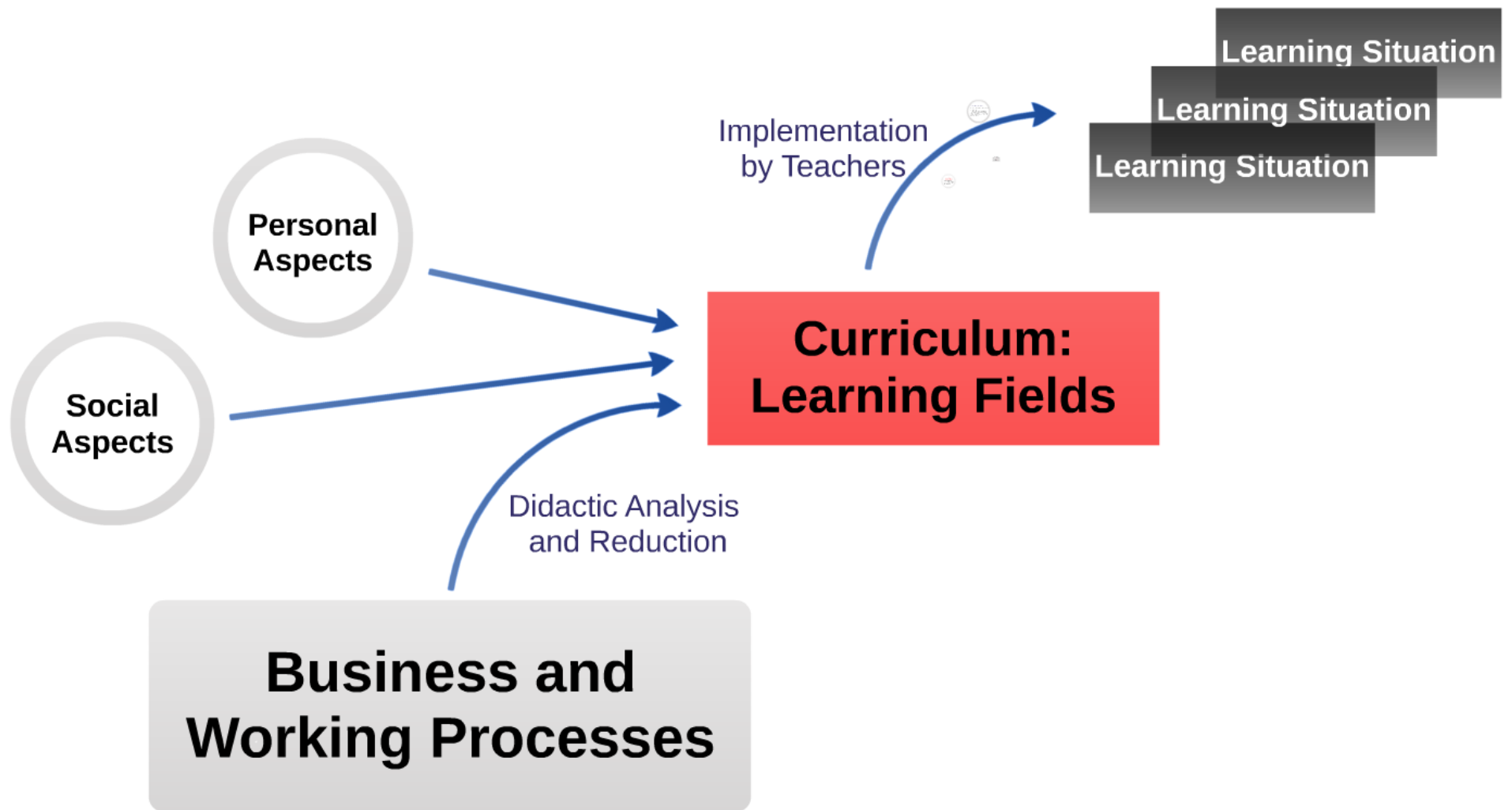
- Basic algorithms and data structures
- Structuring and documentation

Implementation  
by Teachers



**Curriculum:  
Learning Fields**

analysis





## Teachers do not put the Idea into Practice

- Lessons often follow the principle of traditional subjects
- Less usage of activity-oriented forms of teaching

## Support for motivated teachers by ...

- Development of a suitable competence model
- Development of
  - Examples and related teaching material
  - Guidelines for suitable learning situations
- Training the teachers how to develop learning situations on their own

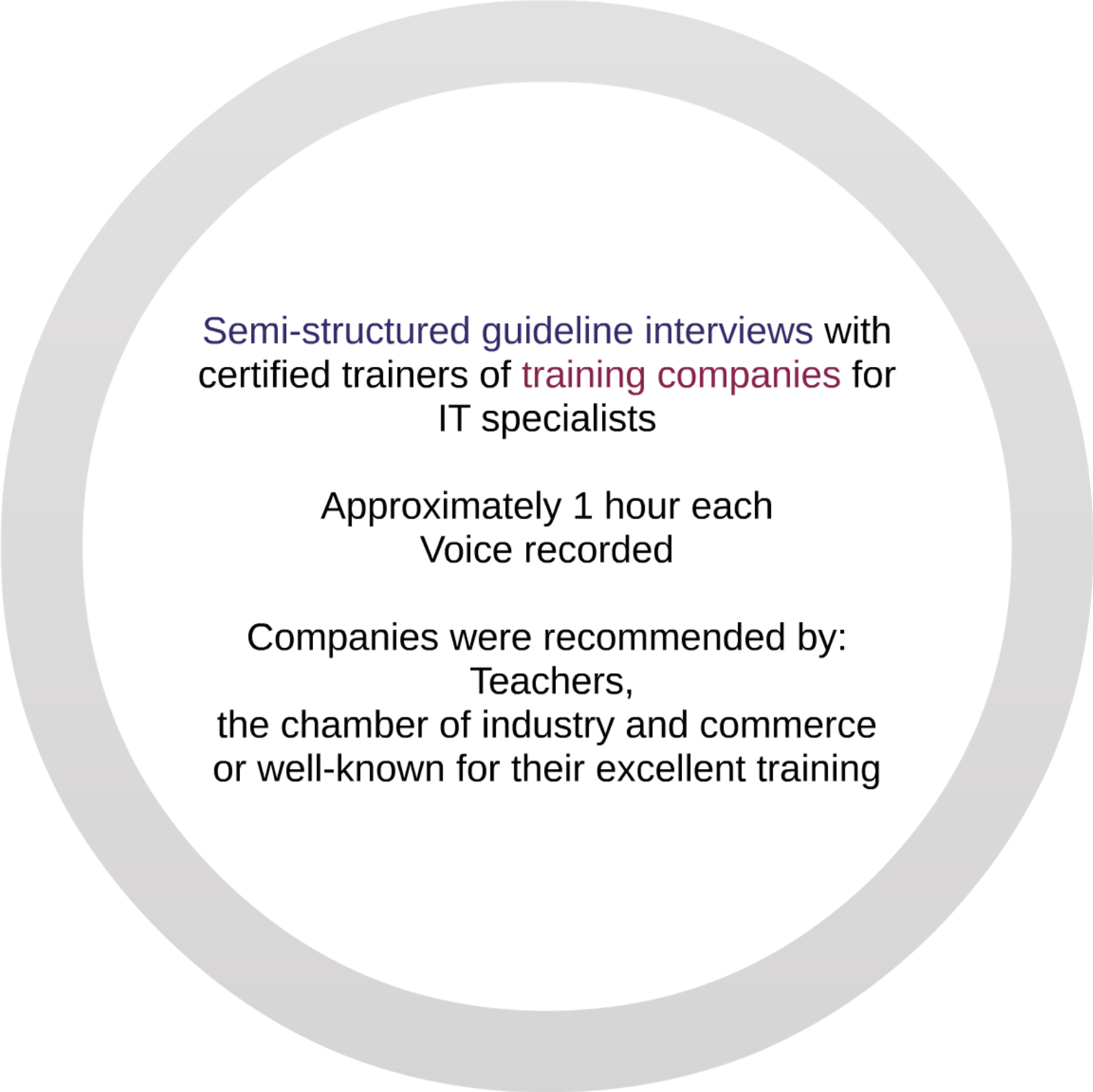


## Questions of the Latest Study

What are **typical working processes** in the field of IT and CS for an IT specialist?

How are the apprentices integrated into these processes?

Where are the **links** between **vocational schools** and **training companies**?



Semi-structured guideline interviews with  
certified trainers of **training companies** for  
IT specialists

Approximately 1 hour each  
Voice recorded

Companies were recommended by:  
Teachers,  
the chamber of industry and commerce  
or well-known for their excellent training

## Participants:

- IT System House
- Local Internet Service Provider
- Manufacturer of Optical Devices
- Building Authority

- Automotive Part Supplier
- Insurance Company  
(+ former apprentices)
- University Data Processing  
Centre
- Telecommunication Company

At least 10  
Apprentices

Only 1 or 2  
Apprentices


Degree of  
formalisation is  
not a quality  
feature!

- First period of training:  
apprentices were assigned to attend courses  
about different topics
- Detailed schedule to specify the respective  
department the apprentice has to work
- Apprentices mostly work in pairs
- Tasks were assigned depending on previous  
knowledge and current period of training
- Assessments of apprentices and trainers after each  
period
- Third year of training:  
Examination project, mostly at the department they  
will finally stay
- Reproducible and formal training

- Basic instruction in important working  
methods
- After that: learning by training on the job
- No existing schedule to specify the  
competencies to be gained in which period of  
training
- No training of personal, methodical or social  
competencies
- Apprentices become specialists in the whole  
company's IT and CS tasks




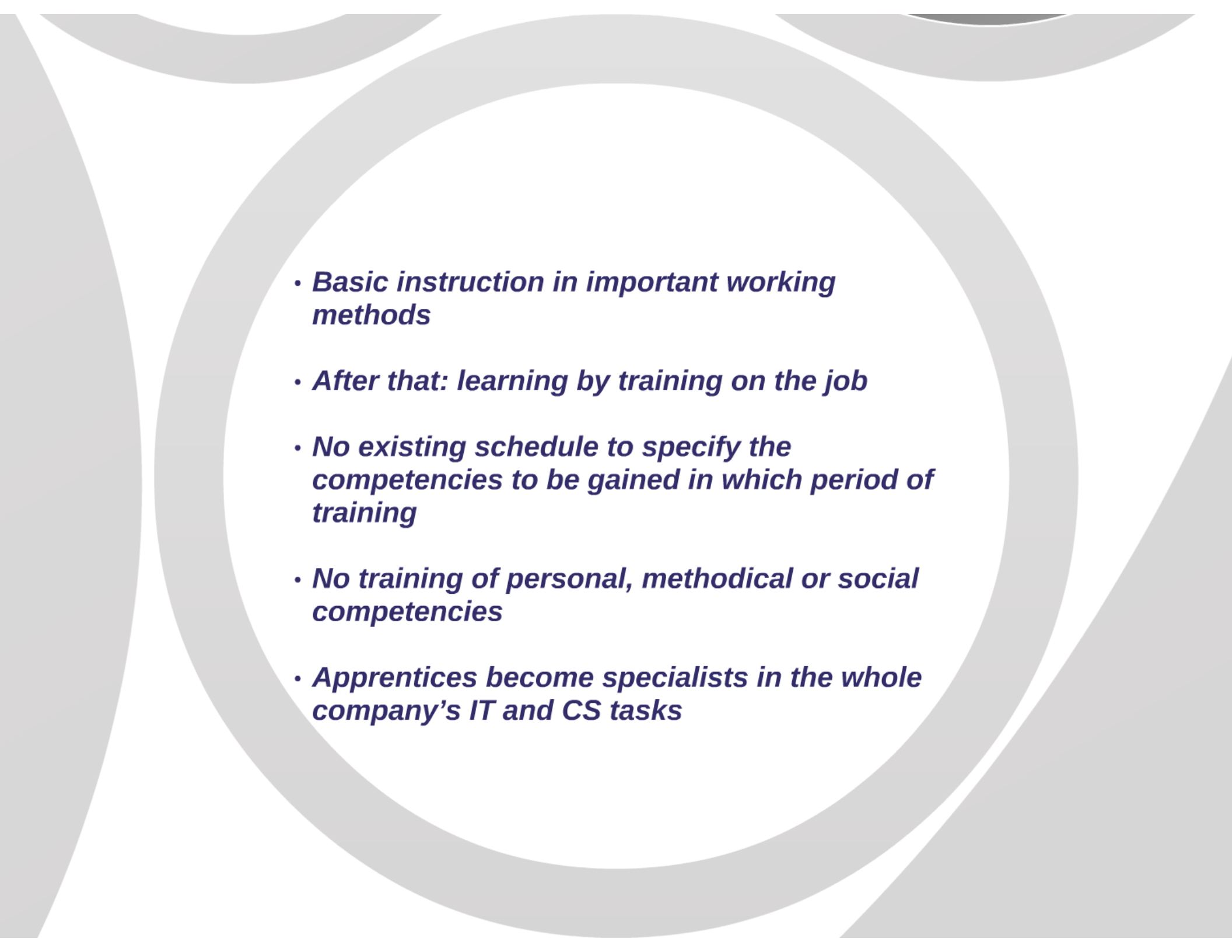
Only 1 or 2  
Apprentices

- 
- IT System House
  - Local Internet Service Provider
  - Manufacturer of Optical Devices
  - Building Authority



Only 1 or 2  
Apprentices

- 
- Basic instruction in important working methods
  - After that: learning by training on the job
  - No existing schedule to specify the competencies to be gained in which training
  - No training of personal, or competencies
  - Apprentices, or companies

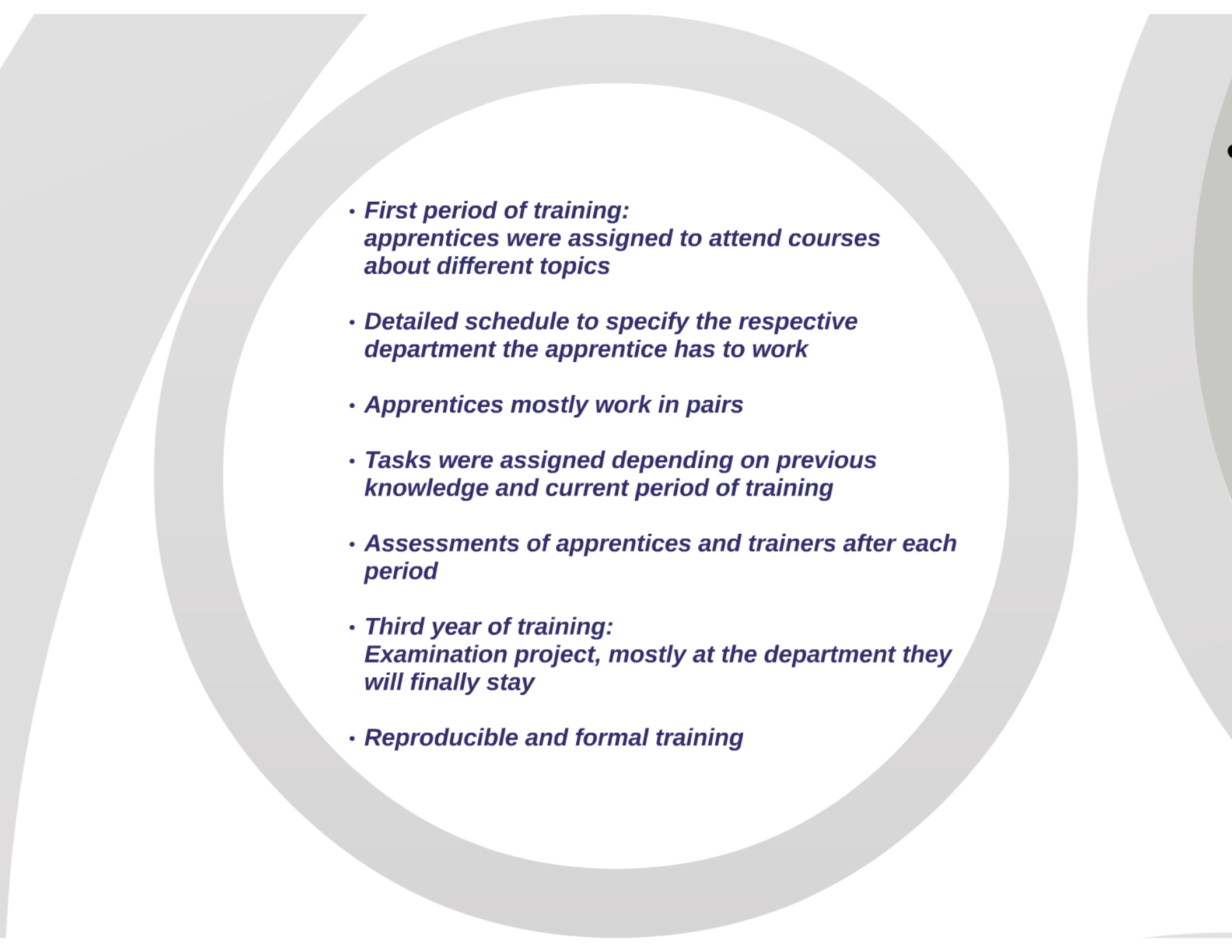
- 
- *Basic instruction in important working methods*
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**At least 10  
Apprentices**

- Automotive Part Supplier
- Insurance Company  
(+ former apprentices)
- University Data Processing  
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- Telecommunication Company




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  - *Third year of training:  
Examination project, mostly at the department they  
will finally stay*
  - *Reproducible and formal training*

es

Degree of  
formalisation is  
not a quality  
feature!

# Apprentice- ship




Competencies  
which should be  
brought along

us  
o and  
cs at  
ol  
ended

tion and  
t to learn

No spec  
or IT s



# Competencies which should be brought along

Previous  
internship and  
informatics at  
school  
recommended

Motivation and  
interest to learn

Ability to work  
independently


Friendly attitude  
towards  
colleagues and  
customers

No specific CS  
or IT skills



Competencies  
to be gained

research,  
on skills,  
(presentation)



**Methodical  
competencies  
(information research,  
presentation skills,  
documentation)**



Personal competencies  
and  
personal development





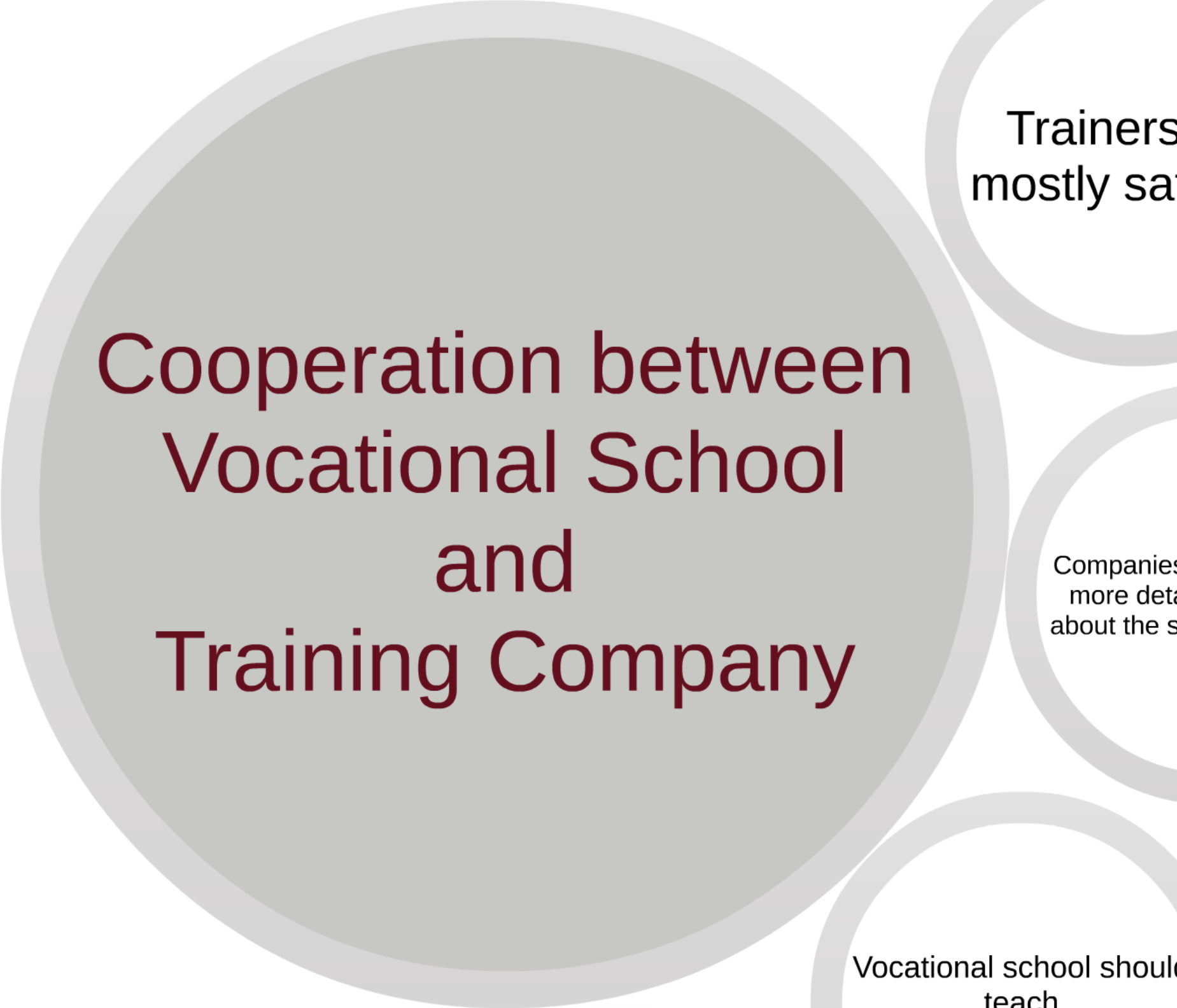
# Problems in Apprenticeship

ty

Problems  
Appreciation

Increasing unpunctuality  
and discourtesy

General lack of  
perseverance in dealing  
with difficult problems




# Cooperation between Vocational School and Training Company

Trainers  
mostly sa

Companies  
more deta  
about the s

Vocational school should  
teach



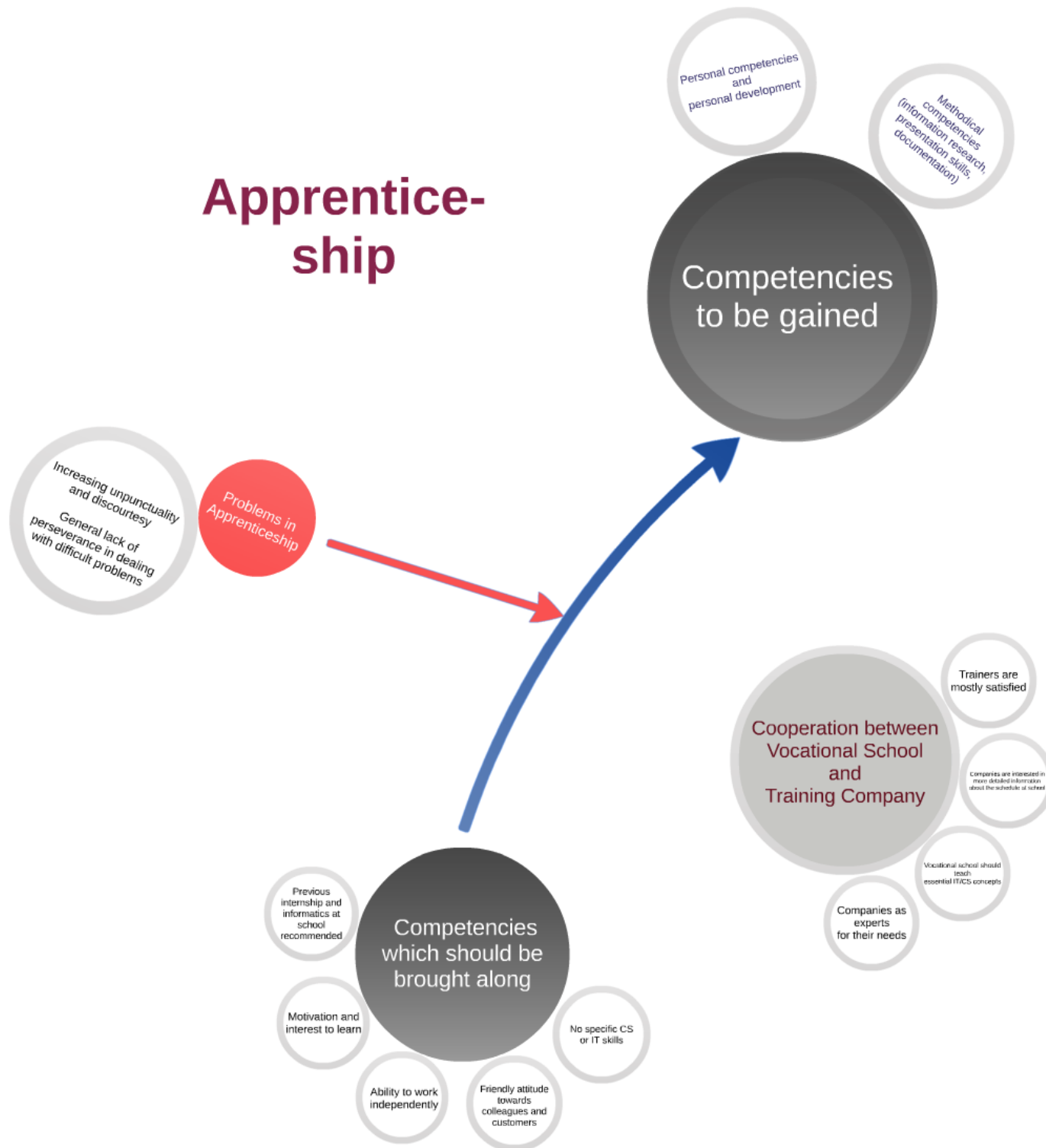
## Cooperation between Vocational School and Training Company

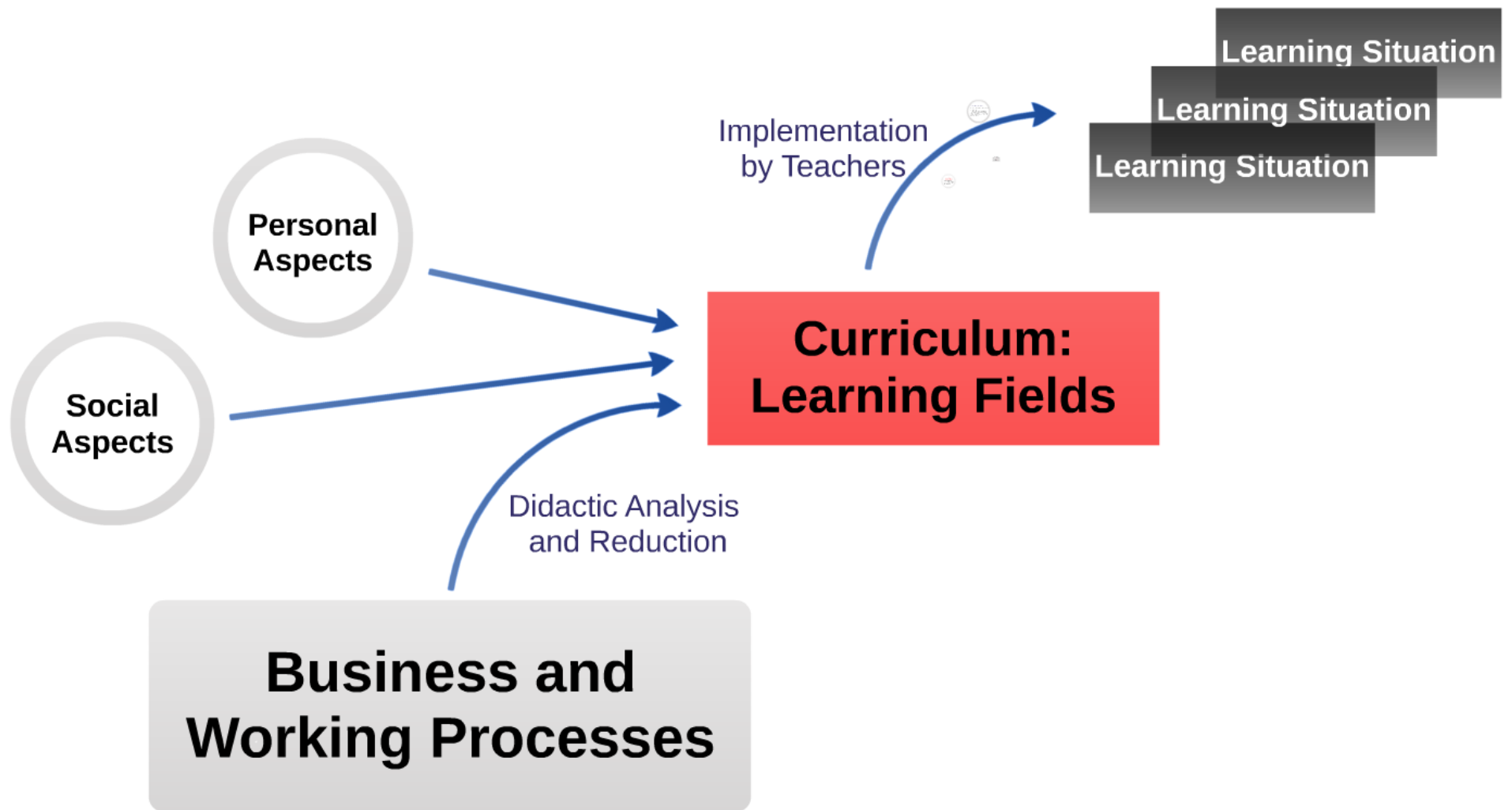
Trainers are  
mostly satisfied

Companies are interested in  
more detailed information  
about the schedule at school

Vocational school should  
teach  
essential IT/CS concepts

Companies as  
experts  
for their needs







# **Reported Working Processes**

**Planning,  
Documenting and  
Accounting an  
Application  
Development Project**

**Implementation of  
Project Plans into  
Functional Software**

**Application  
Development for  
Different Departments**

**Modelling Business  
Processes by Using  
IT Infrastructure**

*Computer Science /  
Software  
Development*

**ed  
g  
ses**



*IT*

**A new Working Place  
for an Employee**

**Maintenance of  
Telephone Systems**

**Installation and  
Configuration of  
Telephone and  
Broadband  
Connection**

**Installing new  
Software Versions**

**Installation and  
Support of Customer  
IT Solutions**

**Installation,  
Maintenance and  
Support of Servers**

**Customer Advisory  
Service**

**User Help Desk**

## Reported Working Processes

*Computer Science /  
Software  
Development*

Planning,  
Documenting and  
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*IT*

A new Working Place  
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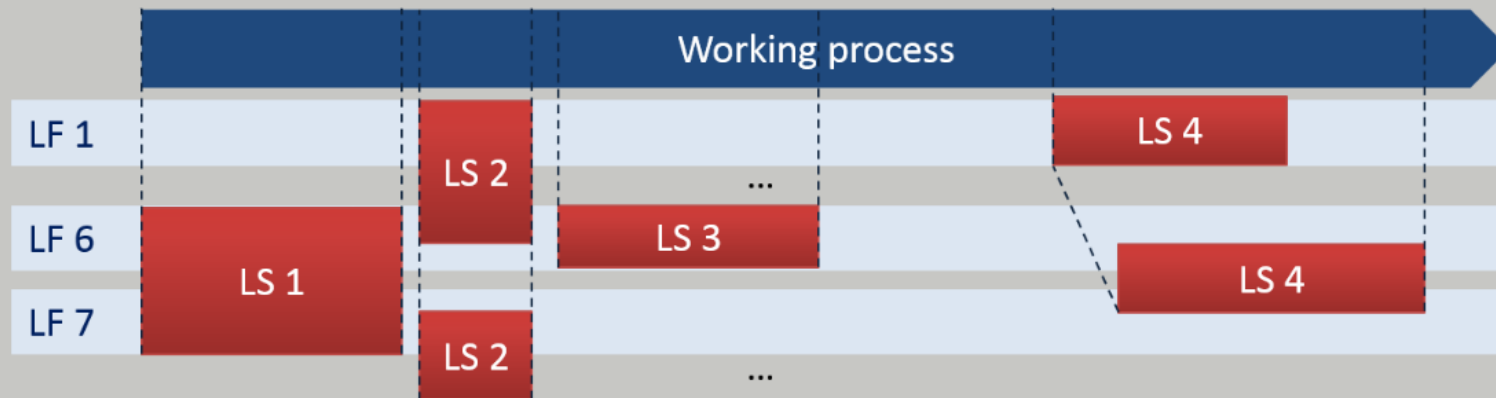
Customer Advisory  
Service

User Help Desk

<b>Learning field - number</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>
<b>Learning field – name</b>	<i>The company and its environment</i>	<i>Business processes and operational organization</i>	<i>Sources of information and working methods</i>	<i>Simple IT systems</i>	<i>Professional English for technical occupations</i>	<i>Application development and programming</i>	<i>Networked IT-Systems</i>	<i>Market and customer relationships</i>	<i>Public networks and services</i>	<i>Maintenance of IT systems</i>	<i>Accounting and controlling</i>
<b>Occupational working processes</b>											
<i>A new working place for an employee</i>	<b>d</b>		<b>d</b>	<b>a</b>	<b>d</b>		<b>b</b>		<b>c</b>		
<i>User help desk</i>	<b>d</b>		<b>b</b>	<b>b</b>	<b>d</b>		<b>c</b>			<b>a</b>	
<i>Installing new software versions</i>		<b>c</b>	<b>d</b>	<b>a/b</b>	<b>d</b>		<b>c</b>			<b>a</b>	
<i>Installation, maintenance and support of servers</i>		<b>c</b>	<b>d</b>		<b>b</b>		<b>a</b>			<b>b</b>	
<i>Maintenance of telephone systems</i>			<b>d</b>		<b>d</b>				<b>a</b>	<b>c</b>	
<i>Installation and configuration of telephone and broadband connection</i>		<b>d</b>	<b>b</b>		<b>d</b>		<b>a/b</b>	<b>b</b>	<b>a</b>		
<i>Installation and support of customer IT solutions, including all hard- and software</i>	<b>d</b>	<b>c</b>	<b>b</b>	<b>c</b>	<b>d</b>		<b>a/b</b>	<b>b</b>	<b>c</b>	<b>a</b>	<b>c</b>
<i>Customer advisory service</i>	<b>b</b>	<b>c</b>	<b>b</b>	<b>c</b>	<b>d</b>		<b>c</b>	<b>a/b</b>	<b>b/c</b>	<b>c</b>	
<i>Modelling business processes by using IT infrastructure</i>	<b>d</b>	<b>a</b>	<b>d</b>		<b>d</b>	<b>b/c</b>	<b>c</b>			<b>b</b>	<b>c</b>
<i>Application development for collection department or accounting department</i>	<b>d</b>	<b>b</b>	<b>d</b>		<b>d</b>	<b>a</b>					<b>b</b>
<i>Planning, documenting and accounting an application development project</i>	<b>b</b>		<b>d</b>		<b>d</b>	<b>a</b>					<b>b</b>
<i>Implementation of project plans into functional software.</i>	<b>b</b>		<b>d</b>		<b>d</b>	<b>a</b>					<b>b</b>

Main topic of the respective working process
Alternate topic of the working process

- a: **Main learning objective:** apprentice/student has to deal actively with the problem to learn the topics of the learning field
- b: Apprentice/student uses mainly previous knowledge from the respective learning field to deal actively with the problem
- c: Apprentice/student uses previous knowledge as background for decision making processes
- d: Apprentice/student uses the knowledge from the learning field implicitly




annuals

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ld

***Consequences  
for Prospective  
Learning  
Situations and  
Further Work***



## ***Consequences for Prospective Learning Situations and Further Work***

Learning situations should  
teach  
basic technical knowledge  
and selected topics to gain  
deeper understanding  
and skills

Each learning situation  
should contain  
documenting work and  
creating manuals

Each learning situation  
should be connected to a  
working process

Only less teacher-  
oriented  
instruction should  
be used

Revision of the Curriculum /  
Learning Fields is  
recommended!

One working process  
can contain several  
learning situations

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